



**Honoring our past,
building our future.**

August 19, 2026

RE: Discontinuation of Adult Day Programs and Homemaker and Personal Care Services

Dear Friends,

We are writing with an important update regarding Easterseals NH. Due to declining enrollment, rising costs, and workforce shortages the Board of Directors of Easterseals NH & VT has voted to close the operations of our Adult Day programs in Manchester and Rochester and discontinue Homemaker and Personal Care Services across New Hampshire. We will continue to provide services to seniors in many of our other programs.

We no longer accept new referrals for these services. Current individuals served will continue to receive services during a 60-day notice period, with services concluding on October 17, 2026.

For many years, Easterseals NH has been honored to provide these services with compassion, respect and a commitment to high-quality, person-centered care. After a comprehensive review, we concluded that we can no longer sustain these programs at the level of quality we expect while responsibly stewarding our resources for the long-term sustainability of our mission.

Persistent workforce shortages have made recruiting qualified direct care staff increasingly difficult, while reimbursement rates have not kept pace with rising wages, and other costs of delivering care. Our Adult Day programs have faced the additional challenge of low enrollment since the COVID-19 pandemic. Despite ongoing efforts to increase participation, enrollment has not returned to a level that can sustain the programs. Together, these workforce, reimbursement, and enrollment challenges have made the programs financially unsustainable over the long term.

Our priority throughout this transition is supporting the individuals and families we serve, and our dedicated, talented staff. We will work closely with the State of New Hampshire Department of Health and Human Services as well as with community partners to help identify person-centered care options to minimize disruption, while also supporting our employees and recognizing the skill, compassion, and dedication they have brought to their work and the people they serve.

Easterseals NH • Celebrating 90 Years
Honoring our past, building our future.

Our commitment to serving seniors remains strong. While we are discontinuing some programs, we will continue to serve older adults and seniors in our home health nursing program, developmental services, behavioral health, care coordination, military and veterans services, and housing.

We will work with impacted staff to identify transfer opportunities at other Easterseals NH locations and assist them with finding employment with area employers.

We are deeply grateful for the trust our clients, families, partners, and staff have placed in us, and we remain dedicated to serving our community through our continuing programs and services.

With appreciation,



Bryan Bouchard
Chair, Board of Directors



Maureen Beauregard,
President & CEO